

Shark Conservation and Research Trust Privacy Policy

We respect your privacy and are committed to protecting your personal information. This policy explains how we collect, use, and protect your information when you make a donation through our website.



What information we collect

- Name and surname
- Email address
- Donation amount
- Any optional information you provide to us

How we collect information

All donations are processed securely by PayFast, a trusted third-party payment processor. We do not collect or store your credit card or banking details on our website.

How we use your information

- To process and confirm your donation
- To send you a receipt or thank-you note
- To keep donation records for legal and financial purposes
- To communicate with you about our work (if you have given consent)

Sharing of information

Your information will not be sold or shared with third parties, except as required by law or as necessary to process your donation via PayFast.

Data security

We take reasonable steps to protect your information from loss, misuse, or unauthorised access. PayFast uses industry-standard security.

Your rights

Under the Protection of Personal Information Act (POPIA), you may:

- Request access to your personal information
- Ask us to correct or delete your information
- Withdraw consent for communications

Contact us

For questions about this policy, please email us at: info@scarshark.com

Shark Conservation and Research Trust Refund Policy

- Donations are voluntary contributions to support our work and are generally non-refundable.
- If you believe a donation was made in error, please contact us at info@scarshark.com within 7 days.
- Refund requests will be considered individually. Approved refunds will be processed through PayFast back to the original payment method.

Shark Conservation and Research Trust Terms & Conditions

Donations

- All donations are processed in South African Rand (ZAR) through PayFast.
- You will receive confirmation once your donation is successfully processed.



Use of donations

- Donations support our projects and activities, aligning with our mission.
- We reserve the right to allocate funds where they are most needed.

Receipts

- A confirmation email will be sent for each donation.
- Formal tax receipts (if applicable) can be requested by contacting us.

Security

- Payments are processed securely by PayFast.
- We do not store or have access to your financial information.

Amendments

- These policies may be updated from time to time.
- The latest version will always be available on this page.